From:

(b) (6), (b) (7)(C)

Sent:

Friday, April 14, 2017 9:33 AM

To:

KARISCH, RODOLFO

Subject:

FW: Email

Attachments:

CBP dump1\_50.pdf; ScreenshotfromTwitter.jpg; FW: (No Subject)

From: (b) (6), (b) (7)(C)

Sent: Friday, April 14, 2017 3:31:50 PM

To: Cc:

(b) (6), (b) (7)(C)

Subject: FW: Email

Sir

I beleive this is what you are looking for.

#### (b) (6), (b) (7)(C)

From:

(b) (6), (b) (7)(C)

Sent: Friday, April 14, 2017 3:13:47 PM

To:

(b) (6), (b) (7)(C)

Subject: FW: Email

Best Regards,

### (b) (6), (b) (7)(C)

**Assistant Special Agent in Charge** 

(b) (6), (b) (7)(C)

Washington Office

Miami Office

Cellular

Miami Lab

(b) (6), (b) (7)(C)

**U.S. Customs & Border Protection** 

Office of Professional Responsibility

(b) (7)(E)

(b) (6), (b) (7)(C)

From

To

(b) (6), (b) (7)(C)

Sent: Friday, April 14, 2017 9:42 AM

(b) (6), (b) (7)(C)

Subject: FW: Email

From

(b) (6), (b) (7)(C)

Sent: Thursday, February 23, 2017 4:18 PM

Subject: FW: Email

(b) (6), (b) (7)(C)

(b) (5), (b) (7)(E)

It purports to have a series of emails from 5 CBPOs.

(b) (5), (b) (7)(E)

The initial data dump appears to be a single email chain, but the tweet indicates more emails to come.

Additionally, the third attachment is a tweet I sent to AC KARISCH earlier today, indicating the group is willing to pay for negative information on our employees.

From: FUNN, ERICK K (OPR)

Sent: Thursday February 23

To:

Cc:

Subject: FW: Email

(b) (6), (b) (7)(C)

Would you add these documents to the feel if you deem appropriate?

Erick

From: KARISCH, RODOLFO

Sent: Thursday, February 23, 2017 3:55 PM

**To:** FUNN, ERICK K (OPR) (b) (6), (b) (7)(C)

Subject: FW: Email

Erick, more info on the email caper. Please coordinate efforts with OIT.

Thanks,

(b) (6), (b) (7)(C)

From: FLANAGAN, PATRICK S

Sent: Thursday, February 23, 2017 3:48 PM

**To:** LANDFRIED, PHIL A (b) (6), (b) (7)(C)

KARISCH, RODOLFO (b) (6), (b) (7) (C)

Subject: FW: Email

AC LANDFRIED and AC KARISCH,

Please see attached from Twitter Account Alt Immigration.

It purports to have a series of emails from 5 CBPOs.

#### (b) (5), (b) (7)(E)

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Thank you for looking into the matter.

V/R Patrick

#### Patrick Flanagan (b) (6), (b) (7)(C)

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From (b) (6), (b) (7)(C)

Sent: Thursday, February 23, 2017 3:24 PM

**To:** FLANAGAN, PATRICK S (b) (6), (b) (7)(C)

Subject: Email

Good afternoon,

The information you requested is attached. Please let me know if you need anything else.

Thanks! (b) (6), (b) (7)(C)

### (b) (6), (b) (7)(C)

Office of Public Affairs

U.S. Customs and Border Protection

Office (b) (6), (b) (7)(C) Cell (b) (6), (b) (7)(C)



(b) (6), (b) (7)(C) From: Sent: Thursday, April 06, 2017 7:14 PM (b) (6), (b) (7)(C) To: Subject: FW: Email CBP dump1\_50.pdf; ScreenshotfromTwitter.jpg; FW: (No Subject); Faxed summons **Attachments:** 2017-03-14 (b) (7) .pdf Importance: High Fysa From: FUNN, ERICK K (OPR) Sent: Thursday, April 06, 2017 10:40:40 PM To: (b) (6), (b) (7)(C) Subject: FW: Email Cease further communication with Twitter's legal counsel. Erick From: FUNN, ERICK K (OPR) Sent: Thursday, April 6, 2017 5:39 PM (b) (6), (b) (7)(C) To: Subject: FW: Email DAC Refreshing your memory, we opened a case associated with the matter below. SA (b) (6), (b) (7)(C) was made (b) (1)(□) the case agent. He was investigating the case in conjunction with OPR summons was served on Twitter. An email exchange between Twitter's legal firm, Wilmer Hale, and SA ensued. Twitter objected to the summons and fought CBP's authority pursuant to Title 19 USC 1509 (https://www.law.cornell.edu/uscode/text/19/1509). Just spoke to OCC (b) (5) I will keep you looped in. Erick From: FLANAGAN, PATRICK S Sent: Thursday, February 23, 2017 3:48 PM To: LANDFRIED, PHIL A (b) (6), (b) (7)(C) KARISCH, RODOLFO (b) (6), (b) (7)(C) Subject: FW: Email AC LANDFRIED and AC KARISCH,

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 $F_{rom}(b)(6), (b)(7)(C)$ 

Sent: Thursday, February 23, 2017 3:24 PM

To: FLANAGAN, PATRICK S (b) (6), (b) (7)(C

(b) (6), (b) (7)(C)

Subject: Email

Good afternoon,

The information you requested is attached. Please let me know if you need anything else.

Thanks! (b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

Office of Public Affairs
U.S. Customs and Border Protection

Office: (b) (6), (b) (7)(C) Cell (b) (6), (b) (7)(C)



(b) (6), (b) (7)(C) From: Thursday, April 06, 2017 7:13 PM Sent: (b) (6), (b) (7 To: Subject: FW: Fmail CBP dump1\_50.pdf; ScreenshotfromTwitter.jpg; FW: (No Subject); Faxed summons **Attachments:** 2017-03-14 (b) (7) .pdf Importance: High Fysa From: FUNN, ERICK K (OPR) Sent: Thursday, April 06, 2017 10:40:40 PM To: (b) (6), (b) (7)(C) Subject: FW: Email Cease further communication with Twitter's legal counsel. Erick From: FUNN, ERICK K (OPR) Sent: Thursday, April 6, 2017 5:39 PM (b) (6), (b) (7)(C) Subject: FW: Email DAC Refreshing your memory, we opened a case associated with the matter below. SA Adam Hoffman was made the case agent. He was investigating the case in conjunction with OPR The attached summons was served on Twitter. An email exchange between Twitter's legal firm, Wilmer Hale, and SA Hoffman ensued. Twitter objected to the summons and fought CBP's authority pursuant to Title 19 USC 1509 (https://www.law.cornell.edu/uscode/text/19/1509). Just spoke to OCC (b) (5) I will keep you looped in. Erick From: FLANAGAN, PATRICK S Sent: Thursday, February 23, 2017 3:48 PM To: LANDFRIED, PHIL A (b) (6), (b) (7)(C) KARISCH, RODOLFO (b) (6), (b) (7)Subject: FW: Email

AC LANDFRIED and AC KARISCH,

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V/R **Patrick** 

#### Patrick Flanagan (b) (6), (b) (7)(C)

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(b) (6), (b) (7)(C) From

Sent: Thursday, February 23, 2017 3:24 PM

To: FLANAGAN, PATRICK S (b) (6), (b) (7)(C)

Subject: Email

Good afternoon,

The information you requested is attached. Please let me know if you need anything else.

#### Thanks! (b) (6), (b) (7)(C)

Office of Public Affairs

U.S. Customs and Border Protection
Office (b) (6), (b) (7)(C) Cel (b) (6), (b) (7)(C)



(b) (6), (b) (7)(C) From: Thursday, April 06, 2017 6:57 PM Sent: To: (b) (6), (b) (7)(C) Subject: FW: Email CBP dump1\_50.pdf; ScreenshotfromTwitter.jpg; FW: (No Subject); Faxed summons **Attachments:** 2017-03-14 (b) (7) .pdf Importance: High Fysa From: FUNN, ERICK K (OPR) Sent: Thursday, April 06, 2017 10:40:40 PM To: (b) (6), (b) (7)(C) Subject: FW: Email Cease further communication with Twitter's legal counsel. Erick From: FUNN, ERICK K (OPR) Sent: Thursday, April 6, 2017 5:39 PM (b) (6), (b) (7)(C) To: Subject: FW: Email DAC Refreshing your memory, we opened a case associated with the matter below. SA Adam Hoffman was made the case agent. He was investigating the case in conjunction with OPR The attached summons was served on Twitter. An email exchange between Twitter's legal firm, Wilmer Hale, and SA Hoffman ensued. Twitter objected to the summons and fought CBP's authority pursuant to Title 19 USC 1509 (https://www.law.cornell.edu/uscode/text/19/1509). Just spoke to OCC (b) (5) I will keep you looped in. Erick From: FLANAGAN, PATRICK S Sent: Thursday, February 23, 2017 3:48 PM To: LANDFRIED, PHIL A (b) (6), (b) (7)(C) KARISCH, RODOLFO (b) (6), (b) (7)(C)

Subject: FW: Email

AC LANDFRIED and AC KARISCH,

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Subject: Email

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Thanks!

(b) (6), (b) (7)(C)

Office of Public Affairs





(b) (6), (b) (7)(C) From: Sent: (b) (6), (b) (7)(C) To: Subject: FW: Email **Attachments:** CBP dump1\_50.pdf; ScreenshotfromTwitter.jpg; FW: (No Subject); Faxed summons 2017-03-14 145232.pdf Importance: High Fysa From: FUNN, ERICK K (OPR) Sent: Thursday, April 06, 2017 10:40:40 PM To: (b) (6), (b) (7)(C) Subject: FW: Email Cease further communication with Twitter's legal Erick From: FUNN, ERICK K (OPR) Sent: Thursday, April 6, 2017 5:39 PM (b) (6), (b) (7)(C) To: Subject: FW: Email DAC Refreshing your memory, we opened a case associated with the matter below. SA (b) (6), (b) (7)(C) was made the case agent. He was investigating the case in conjunction with OPR (b) (7)(**b**) summons was served on Twitter. An email exchange between Twitter's legal firm, Wilmer Hale, and SA ensued. Twitter objected to the summons and fought CBP's authority pursuant to Title 19 USC 1509 (https://www.law.cornell.edu/uscode/text/19/1509). Just spoke to OCC (b) (5) I will keep you looped in. Erick From: FLANAGAN, PATRICK S Sent: Thursday, February 23, 2017 3:48 PM To: LANDFRIED, PHIL A (b) (6), (b) (7)(C) KARISCH, RODOLFO (b) (6), (b) (7)

Subject: FW: Email

AC LANDFRIED and AC KARISCH,

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From: (b) (6), (b) (7)(C)

Sent: Thursday, February 23, 2017 3:24 PM

To: FLANAGAN, PATRICK S (b) (6), (b) (7)(C)

Subject: Email

Good afternoon,

The information you requested is attached. Please let me know if you need anything else.

Thanks!

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

Office of Public Affairs

U.S. Customs and Border Protection
Office (b) (6), (b) (7)(C)
Cell (b) (6), (b) (7)(C)



From: FUNN, ERICK K (OPR)

Sent: Thursday, February 23, 2017 3:10 PM

To: KARISCH, RODOLFO
Cc: (b) (6), (b) (7)(C)

Subject: RE: Email

Good copy, sir. A (b) (7)(E) file is being opened. group is on standby as is an agent for investigation once the case cycles back to us.

From: KARISCH, RODOLFO

Sent: Thursday, February 23, 2017 3:55 PM

To: FUNN, ERICK K (OPR) (b) (6), (b) (7)(C)

Subject: FW: Email

Erick, more info on the email caper. Please coordinate efforts with OIT.

Thanks,

### (b) (6), (b) (7)(C)

From: FLANAGAN, PATRICK S

Sent: Thursday, February 23, 2017 3:48 PM

To: LANDFRIED, PHIL A (b) (6), (b) (7)(C) KARISCH, RODOLFO (b) (6), (b) (7)(C)

Subject: FW: Email

AC LANDFRIED and AC KARISCH,

Please see attached from Twitter Account Alt Immigration.

It purports to have a series of emails from 5 CBPOs.

#### (b) (5), (b) (7)(E)

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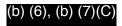
Additionally, the third attachment is a tweet I sent to AC KARISCH earlier today, indicating the group is willing to pay for negative information on our employees.

Thank you for looking into the matter.

V/R

**Patrick** 

Patrick Flanagan



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From: (b) (6), (b) (7)(C)

Sent: Thursday, February 23, 2017 3:24 PM

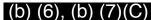
To: FLANAGAN, PATRICK S (b) (6), (b) (7)(C)

Subject: Email

Good afternoon,

The information you requested is attached. Please let me know if you need anything else.





Office of Public Affairs





Subjec	t: TRUMP TRU	JMP TRUMP TR	UMP					
Date:								
From:								
To:								
TRUMP TRUMP MAGA	TRUMP TRUMP	TRUMPTRUMP	TRUMP TRUMP	TRUMPTRUMP FRUMP TRUMP	TRUMP !	PRUMP!	TRUMPTRUMP	TRUM
			62					

Date:	
rom:	
To:	

TRUMP TRUMP!!

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Date:					
From:					
To:	the second				
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om. o:						
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MAGA		THOMP INOMP	TROMP TROMP	TRUMP!!		
	_					

Subject: Re: TRUMP TRUMP TRUMP TRUMP  Date:	
From:	
To:	
TRUMP is gonna make us great again! every F250, you get an F250, you get an F250	one gets a new lifted F250, you get an F250, you get an

Subject: Re: TRU	MP TRUMP TRUMP	
Date:		
From:		
To:		

ЗРА СВРО

 $\operatorname{did}$  you see Killarys face on tv just now? do you think she knows the army of TRUMP and GOD is bout to be unleashed?

Fuck i wanna process and deport HUSSEIN OBAMER!

an F250, you get

Page 1 of 2

Date:	THE RESERVE OF THE PERSON NAMED IN
From:	
To:	

GOD is ), you get

Page 1 of 2

Subject: Re: TRUMP TRUMP TRUMP

Date:
From:
To:

Cleared in CASS. Do you think brandon judd will be secretary of state now?

take GOD is you

Page 1 of 2

-	_	_	-	-	

Subject: Re: TRUMP TRUMP TRUMP TRUMP

1 of 2

To: we in the wetback killi	ing business and husiness w	III ha hanmin i	
them then go back goallillillillillillillil.	ing business and business wi flat screen tv, you	know they all have big as	their houses, deport s tv's for the soccer shi

fuck u you know OFOs will be going back at night after to	get ( evidence)
	12077
	port cer
	:h.
	Page 1

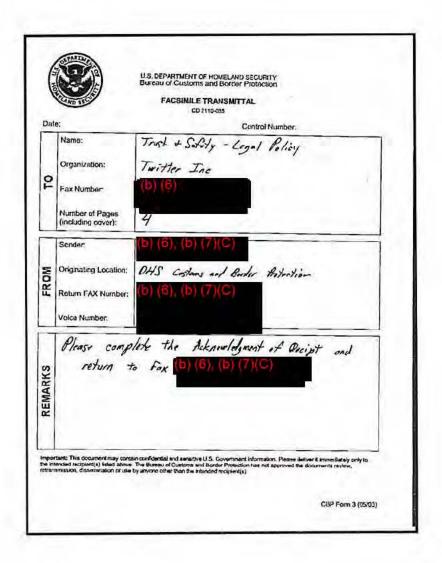
Subject: Re: TRUMP TRUMP TRUMP TRUMP

Date:

#### \*\* TRANSMISSION REPORT \*\*

SID : CBP OPR INU OPS Number : 2023441258 Date : 03-14-17 15:57

Date/Time	3-14 15:56
Dialled number	(b) (6)
Subscriber	
Durat.	0'49"
Mode	NORMAL
Pages	4
Status	Correct





# U.S. DEPARTMENT OF HOMELAND SECURITY Bureau of Customs and Border Protection

### **FACSIMILE TRANSMITTAL**

CD 2110-035

П	a	ŧ	0	
u	a	L	C	

Control Number:

	Name:	Trust + Safety - Legal Policy
	Organization:	Twitter Inc
5	Fax Number:	(b) (6)
	Number of Pages (including cover):	4

Sender:

Originating Location:

OHS Customs and Border Protection

Return FAX Number:

Voice Number:

Please complete the Acknowledgment of Queipt and return to Fax (b) (6), (b) (7)(c)

Important: This document may contain confidential and sensitive U.S. Government information. Please deliver it immediately only to the intended recipient(s) listed above. The Bureau of Customs and Border Protection has not approved the documents review, retransmission, dissemination or use by anyone other than the intended recipient(s).

To (Name, Address, City, State, Zip Code)

Twitter, Inc.

DEPARTMENT OF HOMELAND SECURITY

#### SUMMONS NOTICE

to Appear and/or Produce Records 19 U.S.C. § 1509

Attached is a copy of a summons served by U.S. Immigration and Customs Enforcement (ICE) or U.S. Customs and Border Protection (CBP), both agencies within the Department of Homeland Security (DHS), to examine records or to request testimony relating to records of your business transactions or affairs which have been made or kept by the person named in Block 1 of the summons.

If you object to the examination of these records, you may stay (prevent) examination of the records until a summons enforcement proceeding is commenced in court. Compliance with the summons will be stayed if, not later than the day before the date indicated in Block 2 of the summons, you advise the person summoned (the person named in Block 1), in writing, not to comply with the summons, and you send a copy of that notice by registered or certified mail to the CBP Officer or ICE Special Agent who issued the summons at the address shown in Block 6 of the summons.

CBP or ICE may begin an action to enforce the summons in the appropriate United States District Court. In such cases, you will be notified and you will have the right to intervene and present your objections before the court. The court will decide whether the person summoned should be required to comply with the summons.

If the court issues an order to comply with the summons and the person summoned fails to comply, the court may punish such failure as a contempt of court. Other sanctions may be provided by law.

If you have any questions regarding this matter, please contact the CBP Officer or ICE Special Agent before whom the summoned person is required to appear. The CBP Officer's or ICE Special Agent's name and telephone number are given in Block 2 of the summons.

1. To (Name, Address, City, State, Zip Code)
Twitter, Inc.
c/o Trust & Safety - Legal Policy
1355 Market Street, Suite 900
San Francisco, CA 94103

#### DEPARTMENT OF HOMELAND SECURITY

#### SUMMONS

to Appear and/or Produce Records 19 U.S.C. § 1509

Summons Number (b) (7)(E)

Case Number:

b) (/)(E)

By the service of this subpoena upon you, YOU ARE HEREBY SUMMONED AND REQUIRED TO:

- (A) APPEAR before the U.S. Customs and Border Protection (CBP) Officer or U.S. Immigration and Customs Enforcement (ICE) Special Agent named in Block 2 at the place, date, and time indicated to testify and give information.
- (B) PRODUCE the records (including statements, declarations, and other documents) indicated in Block 3 before the CBP Officer or ICE Special Agent named in Block 2 at the place, date, and time indicated.

Your testimony and/or production of the indicated records is required in connection with an investigation or inquiry to ascertain the correctness of entries, to determine the liability for duties, taxes, fines, penalties, or forfeitures, and/or to ensure compliance with the laws or regulations administered by CBP and ICE.

Failure to comply with this summons will render you liable to proceedings in a U.S. District Court to enforce compliance with this summons as well as other sanctions.

2. (A) CBP Officer or ICE Special Agent before whom you are required to appear

Name (b) (6), (b) (7)(C)

(B) Date 03/13/2017

Title Special Agent

Address 1300 Pennsylvania Ave. N.W. Room 8.3 Washington D.C. 20229

(C) Time 11:45 X a.m.

□ p.m.

Telephone Number (b) (6), (b) (7)(6)

3. Records required to be produced for inspection

All records regarding the twitter account @ALT\_USCIS to include, User names, account login, phone numbers, mailing addresses, and I.P addresses.

You are requested not to disclose the existence of this summons for an indefinite period of time. Any such disclosure will impede this investigation and thereby interfere with the enforcement of federal law.

Issued under authority of section 509, Tariff Act of 1930, as amended by Public law 95-410 (19 U.S.C. § 1509); 44 F.R. 2217; Homeland Security Act of 2002

 Name of person authorized to serve this summons or any other CBP Officer or ICE Special Agent

#### (b) (b) (b) (7)(C)



If you have any questions regarding this summons, contact the CBP Officer or ICE Special Agent identified in Block 2.

5. Date of issue 03/14/2017

(b) (6), (b) (7)(C) By

Name, title, address, and telephone number of person issuing this summons

Name (b) (6), (b) (7)(C)

Title Special Agent in Charge

Address 11506 City Hall Promenade Suite 400, Miramar, FL 33025

Telephone Number (b) (6), (b) (7)(C)

DHS Form 3115 (6/09)

#### CERTIFICATE OF SERVICE AND ACKNOWLEDGMENT OF RECEIPT

certif	y that I served the summons	on the front of this form as follows:	
	I delivered a copy of the summons to the person to whom it was directed, as follows:	Address or Location	Date
			Time
			□ a.m. □ p.m
X	(For corporations, partnerships, and unincorporated associations which may be sued under a common name)  I delivered a copy of the summons to an officer, managing or general agent, or agent authorized to accept service of process as follows:	Address or Location	Date
		Twitter, Inc.	03/13/2017
			Time 11:45  ⊠ a.m. □ p.m
		Name of person to whom the summons was delivered	
	service of process as follows:	Name of person to whom the summons was deli	vered
	service of process as follows:	Faxing to (b) (6)	vered
Signa Title Spec	(1) (2) (1) (7)(2)		Date 03/13/2017
Title Spec	ture(b)(6),(b)(7)(C)	Faxing to (b) (6)	Date
Title Spec	ture (b) (6), (b) (7)(C)	Faxing to (b) (6)	Date
Title Spec B. A	ture (b) (6), (b) (7)(C)  rial Agent  CKNOWLEDGMENT OF RE	Faxing to (b) (6)	Date
Title Spec	ture (b) (6), (b) (7)(C)  rial Agent  CKNOWLEDGMENT OF RE	Faxing to (b) (6)	Date





From:

(b) (6), (b) (7)(C

Sent:

Monday, February 27, 2017 6:58 PM

To:

(b) (6), (b) (7)(C) (OPR)

Subject:

RE: Status Request

### (b) (5), (b) (7)(E)

I will have my thoughts down in a PowerPoint tonight that I will send to you for review and I'll look forward to catching up tomorrow afternoon.



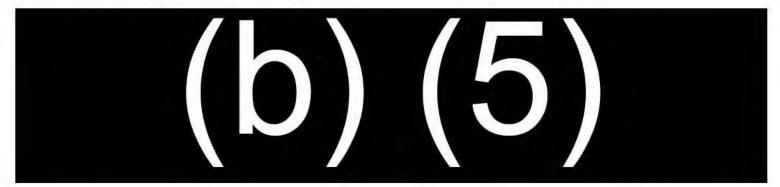
From: (b) (6), (b) (7)(C) (OPR)

Sent: Monday, February 27, 2017 7:52:34 PM

To: (b) (6), (b) (7)(C)

Subject: RE: Status Request

I have meetings starting at 8a with a break at 9a then they start back up at 10a until noon. I am at your service after that. Just let me when its convenient to you.



Thanks,

# (b) (6), (b) (7)(C)

(Sent via Good Enterprise)

From: (b) (6), (b) (7)

Sent: Monday, February 27, 2017 5:03:21 PM

To: (b) (6), (b) (7)(C) (OPR) Subject: RE: Status Request

It looks like my morning is fairly packed before our prebrief with the AC at 11:30 Eastern Time.

I could jump on the phone at 8:30 AM, 11 AM, or before 8 in the morning.

If that doesn't work then we can talk after the meeting with the AC, at 12:30 – 2PM or after 3PM EST.

I don't think it would take long.

What might be a longer discussion is what I am going to try to find a way to communicate in my DRM/DLP presentation that I will be putting together for the Acting 2C.

```
(b) (5), (b) (7)(E)
```

Thanks,



From: (b) (6), (b) (7)(C) (OPR)

Sent: Monday, February 27, 2017 6:51 PM
To: (b) (6), (b) (7)(C) (b) (6), (b) (7)(C)

Subject: RE: Status Request

That would be great. Say 9a?

Thanks,

# (b) (6), (b) (7)(C)

(Sent via Good Enterprise)

From: (b) (6), (b) (7)(C)

**Sent:** Monday, February 27, 2017 4:42:02 PM

**To:** (b) (6), (b) (7)(C) (OPR) **Subject:** Status Request

Sir,

Could I give you a call in the morning to see what you found with this search?

### (b) (7)(E)

s we move forward with technical recommendations to address this type of issue.

Regards,

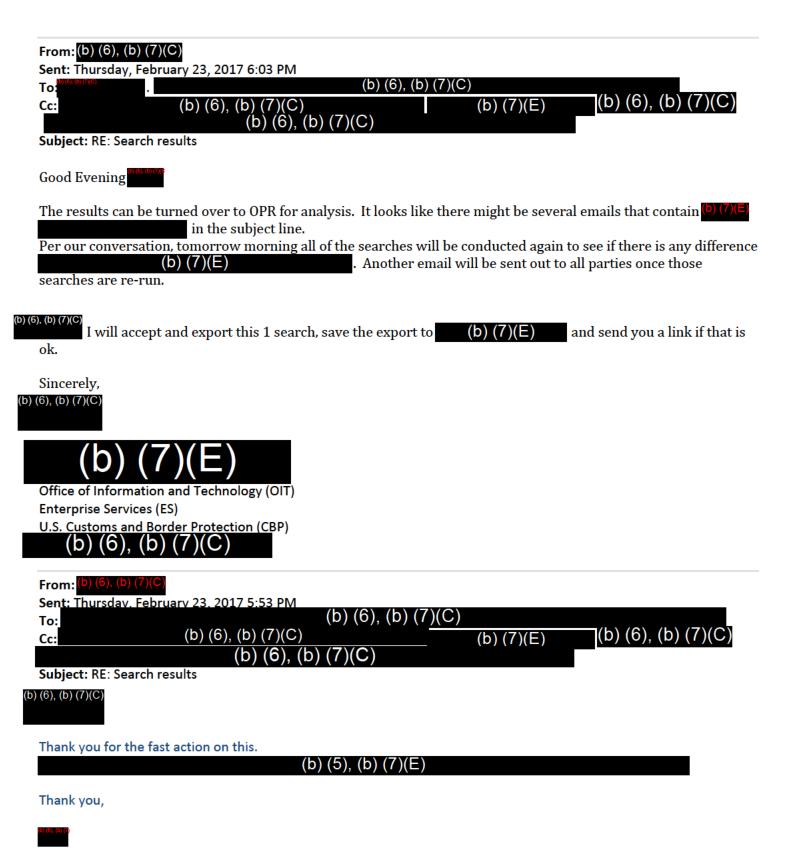
(b) (6), (b) (7)(C), CISSP

Chief Information Security Officer

Executive Director, (b) (7)(E)

Office of Information and Technology

### US Customs and Border Protection Department of Homeland Security (b) (6), (b) (7)(C)





From: (b) (6), (b) (7)(C)

Sent: Thursday, February 23, 2017 4:57:02 PM

To: (b) (6), (b) (7)(C)

FLANAGAN, PATRICK S

**Subject:** FW: Email Legality of search request

Good Evening (b) (6), (b) (7)(C)

gone through CBP. I wanted to make you aware of this request for its legality. In a conversation with Patrick, all

Sincerely,

(b) (6), (b) (7)(C)

# (b) (6), (b) (7)(C)

Office of Information and Technology (OIT)

Enterprise Services (ES)

U.S. Customs and Border Protection (CBP)

(b) (6), (b) (7)(C)

From: (b) (6), (b) (7)

Sent: Thursday, February 23, 2017 4:21 PM

To: eDISCOVERY TEAM (b) (7)(E)

**Subject:** FW: Email **Importance:** High

From: (b) (6), (b) (7)(C)

Sent: Thursday, February 23, 2017 4:12 PM

To (b) (6) (b) (7)(C) (b) (7)(E)

 $\mathsf{Cc}: \qquad \mathsf{(D)} \; \mathsf{(D)}, \; \mathsf{(D)} \; \mathsf{(I)} \mathsf{(D)}$ 

Subject: FW: Email Importance: High

I want these email subjects searched for in (b) (7)(E)

Who can do this?

(b) (6), (b) (7)

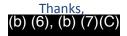
From: LANDFRIED, PHIL A

Sent: Thursday, February 23, 2017 3:50 PM

To: (b) (6), (b) (7)(C)

Subject: FW: Email

Not sure what do with this one. Hopefully you have some Ideas



From: FLANAGAN, PATRICK S

Sent: Thursday, February 23, 2017 3:48 PM

To: LANDFRIED, PHIL A(b) (6), (b) (7)(C) KARISCH, RODOLFO (b) (6), (b) (7)(C)

Subject: FW: Email

AC LANDFRIED and AC KARISCH,

Please see attached from Twitter Account Alt Immigration.

It purports to have a series of emails from 5 CBPOs.

#### (b) (7)(E)

The initial data dump appears to be a single email chain, but the tweet indicates more emails to come.

Additionally, the third attachment is a tweet I sent to AC KARISCH earlier today, indicating the group is willing to pay for negative information on our employees.

Thank you for looking into the matter.

V/R Patrick

Patrick Flanagan (b) (6), (b)

Notice: FOR OFFICIAL USE ONLY - this transmission contains material covered by the Privacy Act of 1974 and should be viewed only by personnel having an official "need to know." If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the content of this information is prohibited. If you have received this communication in error, please notify me immediately by email and delete the original message.

From: (b) (6), (b) (7)(C)

Sent: Thursday, February 23, 2017 3:24 PM

To: FLANAGAN, PATRICK S (b) (6), (b) (7)(C)

Subject: Email

Good afternoon,

The information you requested is attached. Please let me know if you need anything else.

(b) (6), (b) (7)(C)

Office of Public Affairs
U.S. Customs and Border Protection

(b) (6), (b) (7)(C)



## (b) (6), (b) (7)(C)

From:

(b) (6), (b) (7)(C) Wednesday, April 12, 2017 9:42 AM (b) (6), (b) (7)(C) Sent:

To:

Subject: Summons

**Attachments:** Letter-to-CBP-Twitter-Summons.pdf; ES Twitter 201704511 - 040717.docx

## United States Senate

COMMITTEE ON FINANCE
WASHINGTON, DC 20510-6200

April 7, 2017

Kevin K. McAleenan Acting Commissioner U.S. Customs and Border Protection 1300 Pennsylvania Ave. NW Washington, DC 20229

#### Dear Acting Commissioner McAleenan:

I am gravely alarmed by the summons that Customs and Border Protection (CBP) transmitted to Twitter on March 14, 2017, regarding the Twitter account @ALT\_USCIS. Not only was the summons blatantly inconsistent with the cited investigatory authority, section 509 of the Tariff Act of 1930 (19 U.S.C. § 1509), but it appeared to be a disturbing threat to free speech and whistleblower protections. Notwithstanding the withdrawal of the summons on April 7, 2017, I request that you conduct an internal review into why and how CBP issued the summons and report on the results of that review.

CBP has certain investigatory powers related to its enforcement of U.S. trade laws, but the summons at issue does not relate to such enforcement. I am a strong proponents of aggressive enforcement of our trade laws. Section 509 of the Tariff Act is among the important investigatory powers CBP uses to execute this critical function. Under that authority, CBP can issue a summons to parties who possess records related to the importation of merchandise into the United States to ensure that appropriate duties and fees have been paid and that all U.S. trade laws have been complied with.

According to a complaint filed by Twitter, the summons at issue requested that Twitter produce "[a]ll records regarding the [T]witter account @ALT\_USCIS to include, User names, account login, phone number, mailing addresses, and I.P. addresses." The Twitter account @ALT\_USCIS currently describes itself as "Immigration resistance. Team 2.0 ½ Not the views of DHS or USCIS. Old fellow drank russian soup. #altgov." The account appears to comment on U.S. immigration policy and other current events, often critical of the current administration.

On its face, CBP's request for information on the @ALT\_USCIS Twitter account appeared completely unrelated to the authority cited for the summons. Even more concerning is the possibility that CBP requested this information to learn if the accountholder(s) are employed by the Department of Homeland Security in order to take retaliatory action or otherwise squelch the exercise of First Amendment right to comment on U.S. policy, and to make those comments

anonymously. If that is the case, it raises serious concerns regarding potential violations of law that must be promptly addressed by CBP.

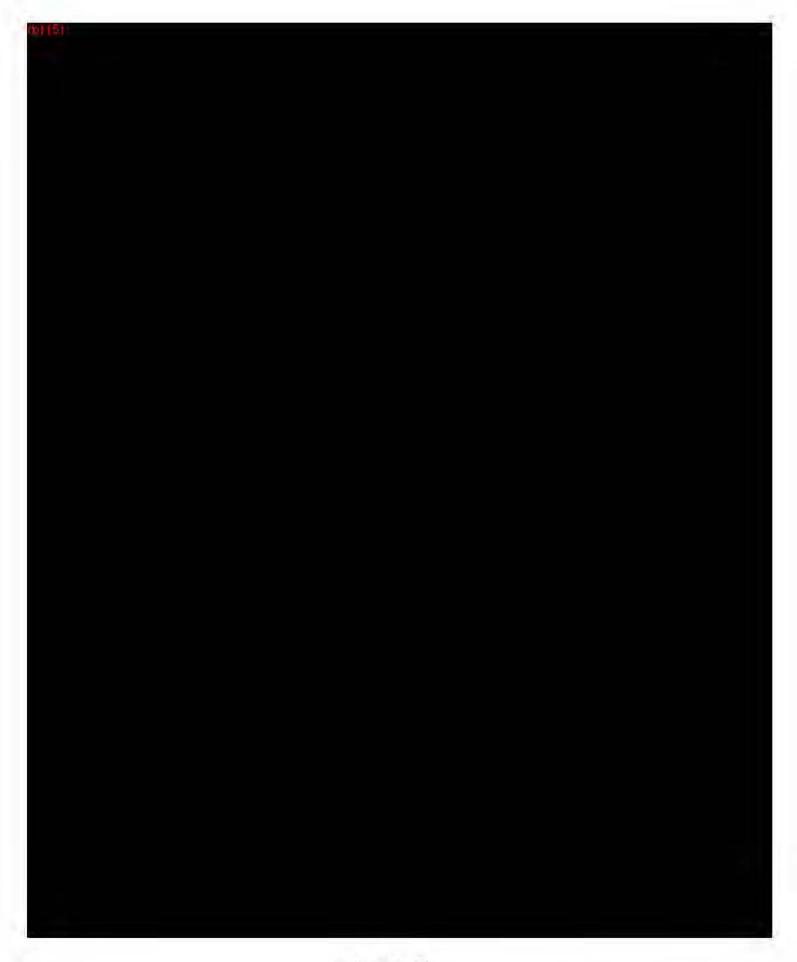
I know that you have long history of distinguished service in CBP and that you care about its integrity and mission. I hope that you will take swift action to investigate the circumstances that led to the issuance of the summons, including whether the decision involved executive branch officials outside of CBP. I look forward to discussing the results of that review.

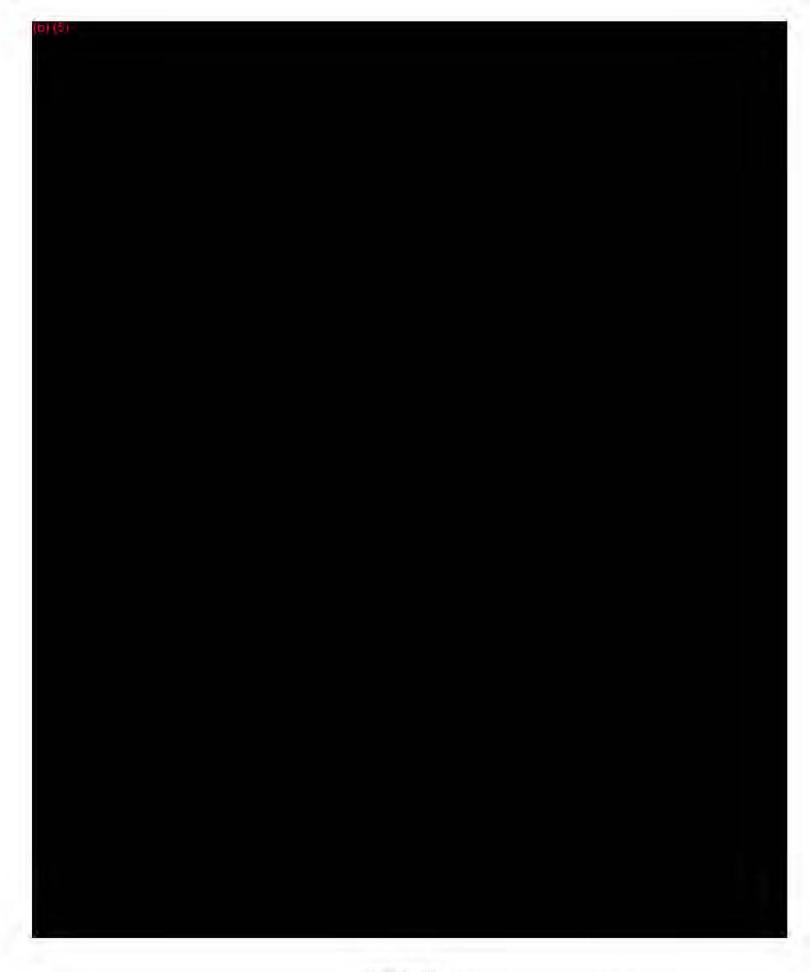
Sincerely,

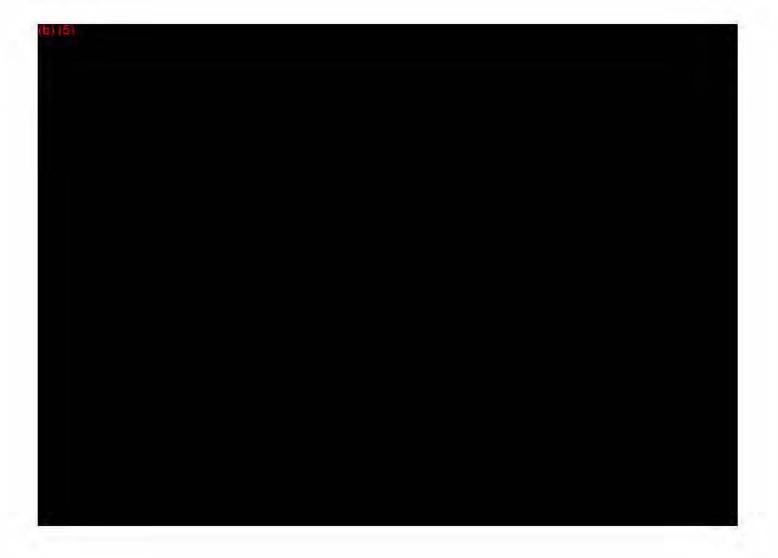
Ron Wyden

Ranking Member

Ron Wooken







### (b) (6), (b) (7)(C)

From:

(b) (6), (b) (7)(C)

Sent:

Thursday, April 06, 2017 9:01 PM

To: Subject:

(b) (6), (b) (7)(C) RE: Twitter v DHS et al (including Steve Caruso)

From: (b) (6), (b) (7)(C)

Sent: Thursday, April 06, 2017 6:43:40 PM

(b) (6), (b) (7)(C)

**Subject:** RE: Twitter v DHS et al (including Steve Caruso)

### (b) (6), (b) (7)(C)

Associate Chief Counsel

U.S. Customs and Border Protection

(b) (6), (b) (7)(C)

Miami, FL 33131

## (6), (b) (7)(0

This document and any attachment(s) hereto, may contain confidential and/or sensitive attorney-client privileged information, attorney work product and/or U.S. Government information, and is not for release, review, retransmission, dissemination or use by anyone other than the intended recipient. Please consult with U.S. Customs and Border Protection, Office of Chief Counsel, before disclosing any information contained in this document.

From: (b) (6), (b) (7)(C)

Sent: Thursday, April 06, 2017 9:41 PM

(b) (6), (b) (7)(C)

Subject: Twitter v DHS et al (including (b) (6), (b) (7)

If you haven't seen the news, Twitter has sued DHS, CBP, (A)C1, Steve Caruso, and SA Adam Hoffman. ND Cal Case No 03:17-cv-01916.

It appears Caruso signed a 1509 summons on March 14th that was issued to Twitter to divulge who was behind the @alt uscis Twitter account.

Twitter seeks declaratory relief that the summons as issued is unconstitutional along with attorneys fees and costs.

(b) (6), (b) (7)(C)

### (b) (6), (b) (7)(C)

From:

(b) (6)

Sent:

Thursday, April 06, 2017 3:12 PM

To: Cc: b) (6), (b) (7)(C) (b) (6) b) (6), (b) (7)(C)

Subject:

RE: TWITTER V DHS/CBP/ et al

10-4, we are responding similarly, FYSA.

### (b) (6), (b) (7)(C)

From: (b) (6), (b) (7)(C)

Sent: Thursday, April 6, 2017 4:11 PM

To: (b) (6)

Cc:(b) (6), (b) (7)(C)

Subject: TWITTER V DHS/CBP/ et al

This just in. We are responding that 'CBP cannot comment on pending litigation.'

Best,

#### (b) (6), (b) (7)(C)

TWITTER, INC.,

Plaintiff,

V.

U.S. DEPARTMENT OF HOMELAND

SECURITY; U.S. CUSTOMS AND

BORDER PROTECTION; JOHN F. KELLY,

in his official capacity as Secretary of

Homeland Security; KEVIN K.

MCALEENAN, in his official capacity as

Acting Commissioner, U.S. Customs and

Border Protection; STEPHEN P. CARUSO,

in his official capacity as Special Agent In

Charge, U.S. Customs and Border Protection:

and ADAM HOFFMAN, in his official

capacity as Special Agent, U.S. Customs and

Border Protection,

Defendants.

This is an action to prevent the U.S. Department of Homeland Security ("DHS"), U.S. Customs and Border Protection ("CBP"), and the individual Defendants from unlawfully abusing a limited-purpose investigatory tool to try to unmask the real identity of one or more persons who have been using Twitter's social media platform, and specifically a Twitter account named @ALT\_USCIS, to express public criticism of the Department and the current Administration.

## (b) (6), (b) (7)(C)

Director, Media Division
Office of Public Affairs
U.S. Customs and Border Protection
Office: (b) (6), (b) (7)(C)
iPhone

1 2 3 4 5 6 7	SETH P. WAXMAN (pro hac vice pending) seth.waxman@wilmerhale.com PATRICK J. CAROME (pro hac vice pending) patrick.carome@wilmerhale.com ARI HOLTZBLATT (pro hac vice pending) ari.holtzblatt@wilmerhale.com WILMER CUTLER PICKERING HALE AND DORR LLP 1875 Pennsylvania Avenue, NW Washington, D.C. 20006 Telephone: (202) 663-6000 Facsimile: (202) 663-6363	MARK D. FLANAGAN (CA SBN 130303) mark.flanagan@wilmerhale.com WILMER CUTLER PICKERING HALE AND DORR LLP 950 Page Mill Road Palo Alto, California 94304 Telephone: (650) 858-6000 Facsimile: (650) 858-6100  Attorneys for Plaintiff TWITTER, INC.	
8	UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA		
9 10	TWITTER, INC.,		
11	Plaintiff,	Case No.	
12	V.		
13	U.S. DEPARTMENT OF HOMELAND		
14	SECURITY; U.S. CUSTOMS AND BORDER PROTECTION; JOHN F. KELLY,		
15	in his official capacity as Secretary of Homeland Security; KEVIN K.		
16	MCALEENAN, in his official capacity as Acting Commissioner, U.S. Customs and		
17	Border Protection; STEPHEN P. CARUSO,		
18 19	in his official capacity as Special Agent In Charge, U.S. Customs and Border Protection; and ADAM HOFFMAN, in his official		
20	capacity as Special Agent, U.S. Customs and Border Protection,		
21	Defendants.		
22	COMPLAINT		
23	Plaintiff Twitter, Inc. ("Twitter"), by and through its attorneys, hereby alleges:		
24	INTRODUCTION		
25	1. This is an action to prevent the U.S. Department of Homeland Security ("DHS"),		
26	U.S. Customs and Border Protection ("CBP"), and the individual Defendants from unlawfully		
27	abusing a limited-purpose investigatory tool to try to unmask the real identity of one or more		
28	persons who have been using Twitter's social media platform, and specifically a Twitter account		
		1 cercificanapolasina	

named @ALT\_USCIS, to express public criticism of the Department and the current Administration. The rights of free speech afforded Twitter's users and Twitter itself under the First Amendment of the U.S. Constitution include a right to disseminate such anonymous or pseudonymous political speech. In these circumstances, Defendants may not compel Twitter to disclose information regarding the real identities of these users without first demonstrating that some criminal or civil offense has been committed, that unmasking the users' identity is the least restrictive means for investigating that offense, that the demand for this information is not motivated by a desire to suppress free speech, and that the interests of pursuing that investigation outweigh the important First Amendment rights of Twitter and its users. But Defendants have not come close to making any of those showings. And even if Defendants could otherwise demonstrate an appropriate basis for impairing the First Amendment interests of Twitter and its users, they certainly may not do so using the particular investigatory tool employed here—which Congress authorized solely to ensure compliance with federal laws concerning imported merchandise—because it is apparent that whatever investigation Defendants are conducting here does not pertain to imported merchandise.

2. In the days and weeks following the inauguration of President Donald J. Trump, a new and innovative class of American speakers emerged on Twitter's ubiquitous online platform: speakers who purport to be current or former employees of federal agencies, or others with special insights about the agencies, who provide views and commentary that is often vigorously opposed, resistant, or "alternative" to the official actions and policies of the new Administration. Typically, these so-called "alternative agency" accounts are named and self-described by their users in a manner that both (a) identifies the particular federal agency that the user seeks primarily to criticize and with which the user purports to have significant knowledge, and (b) proclaims that the user is not an official voice or spokesperson for the agency. Examples of these accounts include @alt\_labor, which purports to provide informed but unofficial commentary on the U.S. Department Labor, and @blm\_alt, which does the same for the federal Bureau of Land Management. Dozens of such accounts have sprung up, and many of them are actively used to disseminate criticism of the Administration and its policies. Many of these

accounts have attracted large audiences of other Twitter users ("followers"), often numbering in the tens of thousands or more.

- 3. Like many Twitter users, those who speak through these "alternative agency" accounts do so pseudonymously, often going to considerable lengths to avoid disclosing their real identities. The motivations these users have for preserving their anonymity presumably include a desire to speak freely and without the fear of negative consequences that may flow from being identified as the source of controversial views and commentary concerning the Administration and its agencies. Such fears are likely to be especially great for users of "alternative agency" accounts who are currently employed by the very agency that is a principal target of the commentary, in light of the retaliation, harassment, or even loss of livelihood that might occur if their real identities became known to their superiors.
- 4. One such "alternative agency" account is @ALT\_USCIS. Like other accounts of this sort, @ALT\_USCIS claims to be run by one or more current government employees—in this case, employees of the United States Citizenship and Immigration Services ("USCIS"), a unit within the Defendant DHS. And as with other such accounts, the person or persons who established and speak through @ALT\_USCIS have identified themselves only by means of this pseudonymous account name. To the best of Twitter's knowledge, they have not disclosed their real identities in any of their public communications through this account.
- 5. In the just over two months since it was created, @ALT\_USCIS has frequently criticized the immigration policies of the new Administration, highlighted what the user views as a history of waste and mismanagement within USCIS and DHS, and publicized facts that the account's users portray as casting doubt on Administration policies.
- 6. The Defendants are now threatening the anonymity of the person(s) speaking through the @ALT\_USCIS account. Specifically, on March 14, 2017, they issued and delivered to Twitter an administrative summons (the "CBP Summons") demanding that Twitter provide them records that would unmask, or likely lead to unmasking, the identity of the person(s) responsible for the @ALT\_USCIS account. The summons was issued by a Special Agent in

Charge within U.S. Customs and Border Protection, another unit of DHS. The CBP Summons is unlawful and must be enjoined for two reasons.

- 7. First, the sole statutory authority CBP invoked in issuing the summons—19 U.S.C. § 1509—authorizes the agency to compel production of only a narrow class of records relating to the importation of merchandise. But CBP's investigation of the @ALT\_USCIS account plainly has nothing whatsoever to do with the importation of merchandise into the United States. Section 1509 thus provides CBP no power to compel Twitter to reveal information pertaining to the identity of the individual(s) behind the @ALT\_USCIS account.
- 8. Second, permitting CBP to pierce the pseudonym of the @ALT\_USCIS account would have a grave chilling effect on the speech of that account in particular and on the many other "alternative agency" accounts that have been created to voice dissent to government policies. The Supreme Court has long recognized the extraordinary value of the kind of speech emanating from these accounts—pure political speech criticizing government policies and highlighting government waste and mismanagement. And the Court has likewise recognized that anonymity is often essential to fostering such political speech where, as here, the speaker could face retaliation or retribution if his or her real identity were linked to the speech. In this context, the CBP Summons must be declared unlawful and enjoined absent an evidentiary showing by Defendants that some criminal or civil offense has been committed, that unmasking the users' identity is the least restrictive means for investigating that offense, that the demand for this information is not motivated by a desire to suppress free speech, and that the interests of pursuing that investigation outweigh the important free speech rights of Twitter and its users. Defendants have not even attempted to meet that burden.
- 9. For these and other reasons discussed below, Twitter respectfully requests that this Court declare the summons unlawful and enjoin its enforcement.

#### **JURISDICTION AND VENUE**

10. This Court has jurisdiction under 28 U.S.C. § 1331 because this action arises under the First Amendment to the U.S. Constitution, the Administrative Procedure Act ("APA"), the Tariff Act of 1930, as amended, and other Federal statutes.

- 11. This Court is authorized to award the requested declaratory and injunctive relief under the Declaratory Judgment Act, 28 U.S.C. §§ 2201-2202 and the APA, 5 U.S.C. § 706.
- 12. Venue is proper in this district pursuant to 28 U.S.C. § 1391(b)(2) and (e)(1). A substantial part of the events giving rise to this claim occurred in this District, and each Defendant is an officer or agency of the United States sued in his or its official capacity.

#### **PARTIES**

- 13. Twitter is a Delaware corporation with its principal place of business at 1355 Market Street, San Francisco, CA 94103. Twitter operates a global platform for self-expression and communication, with the mission of giving everyone the power to create and share ideas and information instantly. Twitter's more than 300 million active monthly users use the platform to connect with others, express ideas, and discover new information. Hundreds of millions of short messages (known as "Tweets") are posted on Twitter every day. Twitter provides these services at no charge to its users.
- 14. The U.S. Department of Homeland Security is a cabinet department of the United States federal government. Its stated missions include antiterrorism, border security, immigrations and customs, and disaster prevention and management.
- 15. The U.S. Customs and Border Protection is an agency within DHS. It is responsible for managing and controlling the border of the United States, including with respect to import customs, immigration, border security, and agricultural protection.
  - 16. John F. Kelly is the Secretary of DHS. He is sued in his official capacity.
- 17. Kevin K. McAleenan is the Acting Commissioner of CBP. He is sued in his official capacity.
- 18. Stephen P. Caruso is a special agent in charge within CBP. He is sued in his official capacity.
- 19. Adam Hoffman is a special agent within the Office of Professional Responsibility of CBP. He is sued in his official capacity.

#### FACTUAL BACKGROUND

The Emergence And Popularity Of "Alternative Agency" Accounts On The Twitter Platform

- 20. President Donald J. Trump was inaugurated on January 20, 2017. That day the official Twitter account of the National Park Service retweeted an image comparing the crowd size at President Trump's inauguration to the apparently larger crowd size at President Obama's 2009 inauguration.
- 21. As the public began to remark on the agency's retweet, the National Park Service abruptly shut down its own account and sent an internal email to agency employees explaining that "[a]ll bureaus and the department have been directed by [the] incoming administration to shut down Twitter platforms immediately until further notice." And President Trump called the acting director of the National Park Service to complain about the agency retweeting an unflattering comparison of his inaugural crowd size. The day after the inauguration, the Park Service reactivated its official account and Tweeted an apology for "the mistaken [retweets] from our account yesterday."
- 22. Four days after the inauguration, on January 24, 2017, the official Twitter account for Badlands National Park began to Tweet a series of statements about climate change from the @BadlandsNPS account.

```
Badlands Nat'l Park

Badlands Nat'l Park

Today, the amount of carbon dioxide in the atmosphere is higher than at any time in the last 650,000 years. #climate

RETWEETS LIKES

9,251 11,783

11:40 AM - 24 Jan 2017

12:40 AM - 24 Jan 2017
```

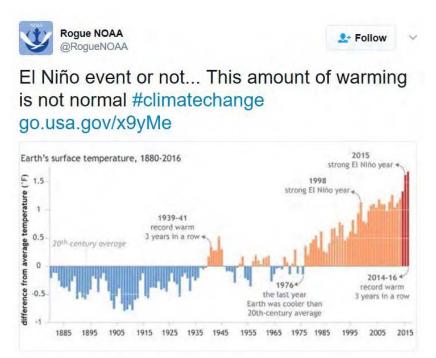
<sup>&</sup>lt;sup>1</sup> Lisa Rein, *Interior Department Reactivates Twitter Accounts After Shutdown Following Inauguration*, WASH. POST (Jan. 21, 2017), https://www.washingtonpost.com/news/powerpost/wp/2017/01/20/interior-department-banned-from-twitter-after-retweet-of-smaller-than-usual-trump-inauguration-crowd/?utm\_term=.4e6d99996772.

- 23. Press reports described the @BadlandsNPS account as having gone "rogue," and the National Park Service explained that a former employee who still had access to the @BadlandsNPS account had been responsible for the Tweets. The Park Service quickly removed the unauthorized Tweets and blocked the former employee's access.
- 24. Shortly thereafter, a new wave of Twitter accounts began to appear on the Twitter platform: self-identified as expressing "alternative" ideas, views, and information about a particular federal agency. Although seemingly inspired by the National Park Service's inauguration day Tweet or by the short-lived takeover of the @BadlandsNPS account, these new alternative agency accounts were not "official" accounts of any government agency. Instead, they operated under names such as @blm alt, @alt labor, and @RogueEPAstaff. Within weeks, dozens of such accounts had been created, many attracting tens of thousands of followers or more. In some cases, multiple alternative agency accounts appeared for a single agency.
- 25. While some of these alternative agency accounts appear to be run by former federal employees or activists with no connection to the government, many of the accounts claim, through their user-created account descriptions or the content of their Tweets, to be administered by individuals who are currently employed by the federal agency after which the account is named.
- 26. These self-designated alternative agency accounts have tended to challenge views of the Administration and its policies, often (but not always) focusing on the policies of the particular agency for which the account was named. The styles of expression emanating from these accounts vary greatly.

27

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27. Some accounts appear to equate the simple act of broadcasting facts as an expression of dissent.



28. The accounts often have expressed disagreement with specific policies of the official agency.



29. One of the many Tweets from the @alt\_labor account publicized a letter signed by 600 current and former Labor Department employees opposing the confirmation of the President's nominee for Labor Secretary, Andrew Puzder.



- 30. Like many online platforms, Twitter's platform offers users the choice between speaking in a self-identifying manner (for example, by selecting a user name that matches or is similar to the user's real name) or pseudonymously (through an account that has a user name and user description that do not disclose the speaker's real identity).
- 31. Pseudonymity of the speaker(s) is a defining feature of the alternative agency accounts that have recently emerged on the Twitter platform. While the persons who establish and use these accounts sometimes provide highly general descriptions of themselves (for example, by stating in the account's biography that the user or users work or previously worked for a particular agency), they typically refrain from revealing their real names. The users appear to view and depend on preservation of their anonymity as crucial to their ability to express information and ideas that are contrary to the policies and objectives of the Administration and its agencies. Preserving anonymity appears to be especially important for users of these alternative agency accounts who are current federal employees, given the risk that such users could face retaliation, sanctions, or other negative repercussions from their federal employer if they were identified as the source of criticism of their agency.<sup>2</sup>

<sup>&</sup>lt;sup>2</sup> Alleen Brown, *Rogue Twitter Accounts Fight To Preserve The Voice Of Government Science*, THE INTERCEPT (Mar. 11, 2017), https://theintercept.com/2017/03/11/rogue-twitter-accounts-fight-to-preserve-the-voice-of-government-science (reporting that several "alternative agency" accounts are administered by current agency employees and that those employees wish to

# 

## 

#### The @ALT USCIS Twitter Account

- 32. This case concerns one particular alternative agency account that, like many others, was created in late January 2017: @ALT USCIS.
- 33. As of the time Twitter received the CBP Summons, the public, user-provided description of the @ALT\_USCIS account described its user or users as "[o]fficial inside resistance." As of then and now, the account description prominently declares that the account is "[n]ot [expressing] the views of DHS or USCIS." The account's profile image plays off USCIS's official logo (displayed side-by-side below), further indicating a correspondence or relationship to the agency, albeit one that is unofficial, ideologically or politically averse, and/or "rogue." Tweets from this account use hashtags such as "#altgov," expressly self-identifying as part of the broader alternative agency movement.





- 34. On several occasions, Tweets from the @ALT\_USCIS account have claimed that the person speaking through the account is a current federal employee of the United States Citizenship and Immigration Services (USCIS), an entity that reportedly has 19,000 employees and contractors. But beyond purporting to identify his or her employer, the person(s) using the account have chosen to remain pseudonymous.
- 35. In two months of existence, the @ALT\_USCIS account has attracted over 32,000 followers and has issued thousands of Tweets.

preserve their anonymity "out of fear of workplace retaliation and pressure to shut down their accounts").

<sup>&</sup>lt;sup>3</sup> The accountholder reworked the account's description and profile image at some point after Twitter received the CBP Summons. The profile image displayed above is as it was when the summons was received.

36. The @ALT\_USCIS account has expressed dissent in a range of different ways. One of the account's first Tweets asserted a fact about illegal immigration in the United States that the author apparently believed cast doubt on the Administration's immigration policy.



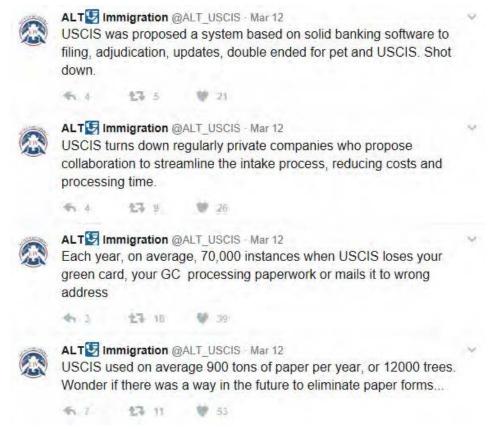
6:06 PM - 26 Jan 2017

37. The @ALT\_USCIS account has often criticized immigration policies with which the speaker apparently disagrees. The account was created on nearly the same day that the President issued his original immigration Executive Order. Tweets from the account have repeatedly criticized the Order—often referring to it as the "#MuslimBan." Other Tweets have taken aim at the President's proposal to build a wall along the U.S.-Mexico border. For example, on March 11, 2017, the account used news that a fence-jumper had trespassed onto the White House grounds to argue that the Administration's proposed border fence will be ineffective.



38. Tweets from the @ALT\_USCIS account have also purported to shine a light on historical and recent mismanagement at USCIS. For example, on March 12—two days before issuance of the CBP Summons challenged in this suit—a series of Tweets from the account

decried what the author described as waste, inefficiency, and poor management in the agency's attempts to set up a new automated system for processing immigration applications.



39. The account has regularly leveled criticism at U.S. Customs and Border Protection—the agency that issued the summons challenged by this lawsuit.



40. The account has also frequently tweeted disagreement with the current Administration's policies on subjects other than immigration—expressing opposition to efforts in

Congress to repeal the Affordable Care Act and urging Democrats to resist confirmation of Supreme Court nominee Neil Gorsuch, among many other issues.

41. Occasionally, the account has highlighted USCIS or DHS policies that the speaker appears to support. For example, the day DHS Secretary Kelly announced that the Department would continue to exempt from removal individuals covered by the prior Administration's Deferred Action for Childhood Arrivals policy (DACA), the account issued the following Tweet.



U.S. Customs And Border Protection Orders Twitter To Produce Records That Would Strip The @ALT USCIS Account Of Anonymity

- 42. On March 14, 2017, Defendant Adam Hoffman, an agent within U.S. Customs and Border Protection, transmitted to Twitter by fax a summons, ordering Twitter to produce certain records pertaining to the @ALT\_USCIS account. The CBP Summons invoked as authority 19 U.S.C. § 1509. It was signed by Defendant Stephen P. Caruso, a CBP Special Agent in Charge based in Miramar, Florida. A true and accurate copy of the CBP Summons, in the form it was received by Twitter, is attached as Exhibit A.
- 43. The CBP Summons states that Twitter is "required" to "produce[] for inspection" "[a]ll records regarding the [T]witter account @ALT\_USCIS to include, User names, account login, phone numbers, mailing addresses, and I.P. addresses." The purpose of this request appears to be, and the effect of Twitter's complying with it likely would be, to enable or help to enable Defendants to pierce the anonymity of the person or persons who established and use the @ALT\_USCIS account.

- 44. The CBP Summons warned Twitter that "[f]ailure to comply with this summons will render you liable to proceedings in a U.S. District Court to enforce compliance with this summons as well as other sanctions."
- 45. The CBP Summons ordered Twitter to produce the records to a CBP office in Washington D.C. by 11:45 A.M. on March 13, 2017—the day *before* the CBP Summons was faxed to Twitter.
- 46. The CBP Summons states generically that "production of the indicated records is required in connection with an investigation or inquiry to ascertain the correctness of entries, to determine the liability for duties, taxes, fines, penalties, or forfeitures, and/or to ensure compliance with the laws or regulations administered by CBP and ICE." Beyond that boilerplate language, the CBP Summons provides no justification for issuance of a summons targeting the @ALT\_USCIS account.
- 47. The CBP Summons further "requested"—but did not order or otherwise compel— Twitter "not to disclose the existence of this summons for an indefinite period of time."
- 48. Notwithstanding the request on the face of the CBP Summons that Twitter not disclose the existence of the CBP Summons to anyone, a "Summons Notice" included in the CBP Summons describes a procedure whereby the subject of the summons (i.e., the person whose "business transactions or affairs" are purportedly being investigated) supposedly could "object to the examination" of the requested records by "advis[ing] the person summoned [i.e. Twitter], in writing, not to comply with the summons" and "send[ing] a copy of that notice by registered or certified mail to the CBP Officer ... who issued the summons." To be effective, any such objection would have to be sent "not later than the" deadline set by the CBP Summons for compliance—which, again, had already passed by the time the CBP Summons was served on Twitter. Neither the CBP Summons itself, nor the statute that supposedly authorizes issuance of the summons (i.e., 19 U.S.C. § 1509), nor the regulations implementing that statute describe any procedure for Twitter to object to compliance with the summons.
- 49. On March 28, 2017, counsel for Twitter contacted Defendant Hoffman to raise concerns regarding the request not to provide notice to the user and the legal basis for seeking

Defendant Hoffman advised counsel for Twitter that CBP did not want the user notified and that he would discuss notice with his supervisors. With regard to the legal basis for the summons, Defendant Hoffman stated vaguely that he is conducting an investigation. But he did not identify any law or laws that he believed had been broken or point to any evidence substantiating any such belief—such as particular Tweets that he believes were unlawful. Defendant Hoffman took the position that the summons was an appropriate investigative tool, but he did not provide any specifics as to how a summons issued under 19 U.S.C. § 1509 could be an appropriate means for CBP's Office of Professional Responsibility to be conducting this particular investigation. In fact, to the limited extent he did explain the nature of the investigation, it seemed to confirm that the investigation had nothing to do with obtaining records to assess whether appropriate duties and taxes had been paid on imported merchandise.

- 50. Twitter advised Defendant Hoffman that, unless he or his agency obtained a court order under the federal Stored Communications Act, 18 U.S.C. § 2705, directing Twitter not to disclose the CBP Summons to the @ALT\_USCIS accountholder(s), Twitter would, in accordance with its standard practices, notify the accountholder(s) of the existence and content of the CBP Summons. On March 31, 2017, Defendant Hoffman sent Twitter an email confirming that no such court order would be obtained. On April 2, 2017, Twitter stated in a response to Defendant Hoffman that it intended to notify the accountholder(s) the next day about the CBP Summons.
- 51. On April 4, 2017, Twitter notified the @ALT\_USCIS accountholder(s) about the existence and contents of the CBP Summons. At approximately the same time, Twitter also informed Defendant Hoffman of its intention to challenge the CBP Summons in court if it was not withdrawn within 48 hours. Later that day, counsel for Twitter sent Defendant Hoffman an email elaborating the bases for Twitter's legal objections to the CBP Summons—namely that the summons falls outside the statutory parameters of 19 U.S.C. § 1509 and infringes on the First Amendment rights of Twitter's users and Twitter itself—and reiterating Twitter's intention to sue absent withdrawal of the summons.

52. As of today's date, Defendants have not notified Twitter of any intent to withdraw the CBP Summons.

#### **COUNT I**

(19 U.S.C. § 1509; Declaratory Judgment Act, 28 U.S.C. §§ 2201-2202; APA, 5 U.S.C. § 706)

## THE SUMMONS EXCEEDS THE SCOPE OF CBP'S AUTHORITY UNDER 19 U.S.C. § 1509

- 53. Plaintiff hereby incorporates by reference paragraphs 1-52 as if set forth fully herein.
- 54. The summons is unlawful because it demands production of records that CBP is not authorized to obtain under 19 U.S.C. § 1509.
- 55. The summons exceeds the scope of CBP's authority under 19 U.S.C. § 1509 for two reasons. *First*, 19 U.S.C. § 1509 authorizes CBP to obtain documents only for investigations and inquiries relating to the importation of merchandise. *Second*, even if CBP issued the summons for a proper purpose, the summons seeks production of records that are not of the narrowly limited type that CBP is authorized to obtain under 19 U.S.C. § 1509. These two reasons are explained more fully below.
- above the rank of district director or special agent in charge) to compel disclosure of records only in connection with "any investigation or inquiry conducted for the purpose of ascertaining the correctness of any entry, for determining the liability of any person for duty, fees and taxes due or duties, fees and taxes which may be due the United States, for determining liability for fines and penalties, or for insuring compliance with the laws of the United States administered by the United States Customs Service." 19 U.S.C. § 1509(a). The first three items on the list clearly relate narrowly to imports, and the meaning of the fourth term is "cabin[ed]" by the first three. See Yates v. United States, 135 S. Ct. 1074, 1085 (2015) (applying "the principle of noscitur a sociis—a word is known by the company it keeps—to 'avoid ascribing to one word a meaning so broad that it is inconsistent with its accompanying words, thus giving unintended breadth to the Acts of Congress." (quoting Gustafson v. Alloyd Co., 513 U.S. 561, 575 (1995))).

Defendants could not plausibly establish that they issued the CBP Summons—

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which demands "[a]ll records regarding the [T]witter account @ALT\_USCIS to include User names, account login, phone numbers, mailing addresses, and I.P. addresses"—in any investigation or inquiry relating to the import of merchandise.

58. Second, § 1509 does not authorize the Defendants to compel production of the

- account-related records that the summons demands. The Secretary or his delegate can compel the production of only records that fall within a narrow category defined in 15 U.S.C. § 1509(d)(1)(A). See 15 U.S.C. § 1509(a)(2)(D) ("[T]he Secretary ... may ... summon ... any ... person he may deem proper ... to produce records, as defined in subsection (d)(1)(A).").
- 59. Subsection 1509(d)(1)(A) limits the "records" whose production may be permissibly compelled through a summons to those (1) that are "required to be kept under section 1508 of this title" and (2) "regarding which there is probable cause to believe that they pertain to merchandise the importation of which into the United States is prohibited." The records that the CBP Summons demands Twitter to disclose meet neither of these criteria.
- 60. Section 1508 requires importers to maintain certain records relating to their activity of importing merchandise. *See United States v. Frowein*, 727 F.2d 227, 233 (2d Cir. 1984) ("Section 1508 ... imposes recordkeeping requirements on those who import or cause goods to be imported."). Specifically, the entities that must maintain records under section 1508 are limited to the following: any "owner, importer, consignee, importer of record, entry filer, or other party who—(A) imports merchandise into the customs territory of the United States, files a drawback claim, or transports or stores merchandise carried or held under bond, or (B) knowingly causes the importation or transportation or storage of merchandise carried or held under bond into or from the customs territory of the United States," 19 U.S.C. § 1508(a)(1); *or* any "agent of any party described in paragraph (1)," *id.* § 1508(a)(2); *or* any "person whose activities require the filing of a declaration of entry, or both," *id.* § 1508(a)(3). The records Section 1508 requires these entities to maintain are limited to records that both "pertain to any such activity, or to the information contained in the records required by this chapter in

connection with any such activity" and "are normally kept in the ordinary course of business." 19 U.S.C. § 1508(a)(3).

- 61. Subsection 1509(d)(1)(A)(ii) likewise limits the scope of records whose production CBP may compel pursuant to a summons to records relating to the importation of merchandise—specifically, records "pertain[ing] to merchandise the importation of which into the United States is prohibited."
- 62. The CBP Summons plainly does not request records relating to the importation of merchandise. It requests that Twitter produce information that pertains to the identity of the person(s) who established and use the @ALT\_USCIS account. And it is utterly implausible that Defendants' interest in the person(s) who established and use the @ALT\_USCIS account stems from their importation of merchandise into the United States.
- 63. The CBP Summons also violates the Stored Communications Act ("SCA"), 18 U.S.C. § 2701 *et seq.*, which "protects individuals' privacy and proprietary interests," "reflect[ing] Congress's judgment that users have a legitimate interest in the confidentiality of communications in electronic storage at a communications facility." *Theofel v. Farey-Jones*, 359 F.3d 1066, 1072 (9th Cir. 2003). The SCA establishes legal processes that government agencies must follow in order to obtain certain types of information from a service provider such as Twitter, which have not been followed here. The basic subscriber information the CBP Summons seeks—such as the user's name and address—can be obtained "us[ing] an administrative subpoena authorized by a Federal or State statute." 18 U.S.C. § 2703(c)(2). But the CBP Summons is not a valid administrative subpoena because, among other defects, it exceeds the scope of CBP's authority under 19 U.S.C. § 1509.
- 64. For the foregoing reasons, the Court should enjoin Defendants from taking any further action to enforce the CBP Summons and declare it to be an unlawful exercise of Defendants' authority, in contravention of 15 U.S.C. § 1509 and the SCA. Such relief is warranted under, among other laws, the APA because issuance, service, and enforcement of the subpoena is "not in accordance with law" and "in excess of statutory jurisdiction, authority, or limitations." 5 U.S.C. § 706(2)(A), (C).

#### **COUNT II**

(U.S. Const. amend. I; Declaratory Judgment Act, 28 U.S.C. §§ 2201-2202; APA, 5 U.S.C. § 706)

## THE FIRST AMENDMENT BARS THE CBP SUMMONS ABSENT SATISFACTION OF THE STRINGENT STANDARD FOR UNMASKING ANONYMOUS SPEAKERS

- 65. Plaintiff herein incorporates by reference paragraphs 1-64 as if set forth fully herein.
- 66. Twitter provides a platform for speech for hundreds of millions of users. Its users Tweet about a broad range of topics, from a favorite sports team to the birth of a child to the latest executive order. Many of Twitter's users choose to express themselves on the platform pseudonymously.
- 67. The CBP Summons seeks to force Twitter to disclose information that would identify, or likely lead to the identification of, a person (or group of persons) who has chosen to criticize the government pseudonymously and whose speech is potentially valuable since the person—as a self-described public employee—may be in the best position to "know what ails the agenc[y] for which [he or she] work[s]." *Dahlia v. Rodriguez*, 735 F.3d 1060, 1066-1067 (9th Cir. 2013) (quoting *Waters v. Churchill*, 511 U.S. 661, 674 (1994)).
- 68. Compelled disclosure of the identities of Twitter users who have engaged in pseudonymous speech would chill their exercise of the constitutionally protected right to speak anonymously. Moreover, independent of its users' rights, Twitter's actions in providing a platform for the dissemination of its users' speech—including its decision to permit the publication of pseudonymous speech—is fully protected by the First Amendment. *See, e.g.*, *Marcus v. Search Warrants*, 367 U.S. 717, 731-732 (1961); *cf., e.g., Arkansas Educ. Television Comm'n v. Forbes*, 523 U.S. 666, 674 (1998). When rights of free speech—especially anonymous free speech—are at stake, courts generally permit an organization or business to assert those rights on behalf of its members or customers. *See, e.g., Virginia v. American Booksellers Ass'n, Inc.*, 484 U.S. 383, 392-393 (1988) (permitting booksellers to assert First Amendment rights of buyers of adult-oriented books); *Publius v. Boyer-Vine*, 2017 WL 772146,

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at \*5 n.5 (E.D. Cal. Feb. 27, 2017) (collecting cases holding that entities such as websites can assert the First Amendment rights of their anonymous users).

- 69. The decision to speak anonymously or pseudonymously is protected by the First Amendment. As the Supreme Court has explained, "an author's decision to remain anonymous, like other decisions concerning omissions or additions to the content of a publication, is an aspect of the freedom of speech protected by the First Amendment." McIntyre v. Ohio Elections Comm'n, 514 U.S. 334, 342 (1995). "Anonymity is a shield from the tyranny of the majority. It thus exemplifies the purpose behind the Bill of Rights, and of the First Amendment in particular: to protect unpopular individuals from retaliation—and their ideas from suppression—at the hand of an intolerant society." *Id.* at 357.
- 70. A time-honored tradition of pseudonymous free speech on matters of public moment runs deep in the political life of America. "Undoubtedly the most famous pieces of American political advocacy are *The Federalist Papers*, penned by James Madison, Alexander Hamilton, and John Jay, but published under the pseudonym 'Publius.'" In re Anonymous Online Speakers, 661 F.3d 1168, 1172-73 (9th Cir. 2011) (citing McIntyre, 514 U.S. at 344 n.6).
- 71. The decision to maintain anonymity "may be motivated by fear of economic or official retaliation, by concern about social ostracism, or merely by a desire to preserve as much of one's privacy as possible." Watchtower Bible and Tract Soc'y of New York, Inc. v. Village of Stratton, 122 S. Ct. 2080, 2089-90 (2002) (internal citation omitted). In the present case, there is reason for concern that the CBP Summons itself may reflect the very sort of official retaliation that can result from speech that criticizes government officials and agencies. Because of the potential for retaliation and ostracism, "[t]here can be no doubt that [requiring identification of pseudonymous authors] would tend to restrict freedom to distribute information and thereby freedom of expression." Talley v. California, 362 U.S. 60, 64-65 (1960); see also (WIN) Washington Initiatives Now v. Rippie, 213 F.3d 1132, 1139 (9th Cir. 2000) ("Depriving individuals of ... anonymity is ... 'a broad intrusion, discouraging truthful, accurate speech by those unwilling to [disclose their identities] and applying regardless of the character or strength of an individual's interest in anonymity.") (quoting American Constitutional Law Found., Inc. v.

*Meyer*, 120 F.3d 1092, 1103 (10th Cir. 1997))); *see also Am. Civil Liberties Union of Nevada v. Heller*, 378 F.3d 979, 988 (9th Cir. 2004).

- 72. These First Amendment interests are at their zenith when, as here, the speech at issue touches on matters of public political life. Political expression "occupies the core of the protection afforded by the First Amendment" and must be afforded the highest level of First Amendment protection. *McIntyre*, 514 U.S. at 346; *see also Mills v. Alabama*, 384 U.S. 214, 218 (1966) ("[T]here is practically universal agreement that a major purpose of that Amendment was to protect the free discussion of governmental affairs."); *New York Times Co. v. Sullivan*, 376 U.S. 254, 270 (1964) (a case should be considered "against the background of a profound national commitment to the principle that debate on public issues should be uninhibited, robust, and wide-open, and that it may well include vehement, caustic, and sometimes unpleasantly sharp attacks on government and public officials.").
- 73. These protections for anonymous and pseudonymous political speech are as robust on the Internet as any other mode of speech. The Supreme Court has unequivocally held that speech on the Internet is entitled to the highest form of First Amendment protection. *See Reno v. ACLU*, 521 U.S. 844, 870 (1997). As the Supreme Court aptly recognized, through the Internet and interactive services such as Twitter, "any person with a phone line can become a town crier with a voice that resonates farther than it could from any soapbox. Through the use of Web pages, mail exploders, and newsgroups, the same individual can become a pamphleteer." *Id.*; *see also In re Anonymous Online Speakers*, 661 F.3d at 1173 ("Although the Internet is the latest platform for anonymous speech, online speech stands on the same footing as other speech."). "As with other forms of expression, the ability to speak anonymously on the Internet promotes the robust exchange of ideas and allows individuals to express themselves freely without 'fear of economic or official retaliation ... [or] concern about social ostracism." *In re Anonymous Online Speakers*, 661 F.3d at 1173 (quoting *McIntyre*, 514 U.S. at 341-342).
- 74. Compelling Twitter to disclose information that would identify or lead to the identification of the person(s) who established and use the @ALT\_USCIS account would chill the expression of particularly valuable political speech—namely speech by current or former

public employees, or others with special insight into operations of our government. The Constitution does not permit a government agency to suppress dissent voiced by current or former employees in their private capacity—especially when such efforts exceed the agency's statutory authority. "[C]itizens do not surrender their First Amendment rights by accepting public employment." *Lane v. Franks*, 134 S. Ct. 2369, 2374 (2014). Indeed, "[t]here is a significant First Amendment interest in encouraging public employees, who have special access to facts relevant to debates on issues of public concern, to speak freely and make that information available." *Johnson v. Multnomah Cty., Or.*, 48 F.3d 420, 424 (9th Cir. 1995). "[S]peech by public employees on subject matter related to their employment holds special value precisely because those employees gain knowledge of matters of public concern through their employment." *Franks*, 134 S. Ct. at 2378-2381. "It may often be the case that, unless public employees are willing to blow the whistle, government corruption and abuse would persist undetected and undeterred." *Dahlia*, 735 F.3d at 1066-1067. "The interest at stake is as much the public's interest in receiving informed opinion as it is the employee's own right to disseminate it." *San Diego v. Roe*, 543 U.S. 77, 82 (2004).

75. In light of the compelling First Amendment interests at stake, Defendants must satisfy "stringent standards" before using a subpoena or other compulsory legal process to attempt to unmask the identity of the person(s) who established and use the @ALT\_USCIS account. *Mason Awtry v. Glassdoor, Inc.*, 2016 WL 1275566, at \*1 (N.D. Cal. Apr. 1, 2016); see In re Anonymous Online Speakers, 661 F.3d at 1778 ("[T]he nature of the speech should be a driving force in choosing a standard by which to balance the rights of anonymous speakers" against the interests of those seeking disclosure, with political speech warranting "imposition of a heightened standard"). In particular, Defendants must demonstrate that (1) "there is a real evidentiary basis for believing" that some criminal or civil offense has been committed, *Highfields Capital Mgmt., L.P. v. Doe*, 385 F. Supp. 2d 969, 975-976 (N.D. Cal. 2005); (2) revealing the identity of the speaker(s) is "necessary"—that is, that it is the least restrictive means for investigating that offense, *Glassdoor, Inc*, 2016 WL 1275566, at \*16; *Art of Living Foundation v. Does 1-10*, 2011 WL 5444622, \*10 (N.D. Cal. Nov. 9, 2011); (3) Defendants'

demand for this information is not motivated by a desire to suppress free speech; and (4) the interests of pursuing that investigation outweigh the important First Amendment rights of Twitter and its users, *Highfields*, 385 F. Supp. 2d at 975-976. *See also Doe No. 1 v. Cahill*, 884 A.2d 451 (Del. 2005) (preventing disclosure of identity of anonymous online speaker); *Dendrite Intern., Inc. v. Doe No. 3*, 775 A.2d 756 (N.J. Super. 2001) (same). The heightened showing required for such compulsory legal process is not only supported by substantial judicial precedent, but also is consistent with the special procedures erected in other contexts to protect First Amendment rights. *E.g., Makaeff v. Trump Univ., LLC*, 736 F.3d 1180, 1182-1183 (9th Cir. 2013) (California's anti-SLAPP statute "establish[es] a summary-judgment-like procedure available at an early stage of [a] litigation that poses a potential chilling effect on speech-related activities" (internal quotation omitted)); 28 C.F.R. § 50.10(c)(1) (requiring subordinates in the Department of Justice to obtain the authorization of the Attorney General to issue a subpoena to a member of the news media, or to use a subpoena to obtain from a third party communications records or business records of a member of the news media).

- 76. Defendants have satisfied none of these requirements. To meet the first requirement, Defendants must "adduce *competent evidence*" that "address[es] *all* of the inferences of fact that [Defendants] would need to prove in order to [substantiate] at least one of the" offenses that Defendants believe has been committed. *Highfields Capital Mgmt.*, *L.P.*, 385 F. Supp. at 975. Defendants have fallen far short of this standard, given that they have neither specified any offense they are purportedly investigating nor presented *any* evidence in support of any element of any such offense.
- 77. Defendants have likewise failed to demonstrate that unmasking the identity of the @ALT\_USCIS accountholder(s) is the least restrictive way to investigate any offense or offenses that they believe were committed. To establish that the CBP Summons is "necessary," Defendants must explain why other investigatory tools they have deployed have fallen short, leaving Defendants with no choice but to pierce @ALT\_USCIS's pseudonymity. *E.g.*, *Glassdoor, Inc*, 2016 WL 1275566, at \*16; *Art of Living Foundation*, 2011 WL 5444622, at \*10. Defendants have not come close to making that showing.

78. Defendants' failure to establish that some offense within the law enforcement purview of CBP was actually committed and that the CBP Summons is necessary to investigate that offense likewise confirms that Defendants have failed to demonstrate that the summons is not motivated by a desire to suppress free speech, or that Defendants' need to unmask the identity of the @ALT\_USCIS accountholder(s) outweighs the harm that doing so would cause to the First Amendment rights of Twitter and its users.

79. For the foregoing reasons, the Court should enjoin Defendants from taking any further action to enforce the CBP Summons and—absent the requisite showing—declare it to be a violation of the rights of Twitter and its users under the First Amendment. Such relief is warranted under, among other laws, the APA, because issuance, service, and enforcement of the CBP Summons is "contrary to constitutional right." 5 U.S.C. § 706(2)(B).

#### PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully requests that this Court grant the following relief:

- a. Declare that the CBP Summons is unlawful and unenforceable because Defendants issued it for reasons not authorized by 19 U.S.C. § 1509 and because it demands production of documents that Defendants are not authorized to demand or obtain under 19 U.S.C. § 1509, and further declare that the CBP Summons violates the Administrative Procedure Act as not in accordance with law, 5 U.S.C. § 706(2)(A), and "in excess of statutory jurisdiction, authority, or limitations," *id.* § 706(2)(C).
- b. Declare that the CBP Summons is unlawful and unenforceable because it violates the First Amendment rights of both Twitter and its users by seeking to unmask the identity of one or more anonymous Twitter users voicing criticism of the government on matters of public concern without Defendants having satisfied the stringent standards for piercing a speaker's anonymity, and further declare that the CBP Summons violates the Administrative Procedure Act as "contrary to constitutional right," 5 U.S.C. § 706(2)(B);
- c. Issue an order vacating and nullifying the CBP Summons, enjoining Defendants or their agents from enforcing the CBP Summons, and declaring that Twitter has no obligation to comply with the CBP Summons;

1	d. Award Plaintiff its costs and reasonable attorney's fees as appropriate; and		
2	e. Grant such other	e. Grant such other relief as this Court may deem just and proper.	
3	Dated: April 6, 2017	Respectfully submitted,	
4	<b>Dated.</b> 11pm 0, 2017		
5		/s/ Mark D. Flanagan SETH P. WAXMAN (pro hac vice pending)	
6		seth.waxman@wilmerhale.com	
7		PATRICK J. CAROME ( <i>pro hac vice</i> pending patrick.carome@wilmerhale.com	
		ARI HOLTZBLATT (pro hac vice pending)	
8		ari.holtzblatt@wilmerhale.com WILMER CUTLER PICKERING	
9		HALE AND DORR LLP	
10		1875 Pennsylvania Avenue, NW	
		Washington, D.C. 20006	
11		Telephone: (202) 663-6000	
12		Facsimile: (202) 663-6363	
13		MARK D. FLANAGAN (CA SBN 130303)	
		mark.flanagan@wilmerhale.com	
14		WILMER CUTLER PICKERING HALE AND DORR LLP	
15		950 Page Mill Road	
		Palo Alto, California 94304	
16		Telephone: (650) 858-6000	
17		Facsimile: (650) 858-6100	
18		Counsel for Plaintiff Twitter, Inc.	
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## Exhibit A

Fax sent by : 2023441258

CBP OPR INV OPS

INV OPS 03-14-17 03:56p

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Case 3:17-cv-01916 Document 1-1 Filed 04/06/17 Page 2 of 5



U.S. DEPARTMENT OF HOMELAND SECURITY Bureau of Customs and Border Protection

### **FACSIMILE TRANSMITTAL**

CD 2110-035

Date:

Control Number:

Organization:

Trust + Safety - Legal Policy

Organization:

Twitter Inc

Fax Number:

Number of Pages (including cover):

Sender: SA Bolom Hoffman

Originating Location: OHS Castoms and Border Protection

Return FAX Number: 1-202-344-1258

Voice Number: 1-202 - 344-3194

EMARKS

FROM

Please complete the Acknowledgment of Queipt and return to Fax # 1-202-344-1258

Important: This document may contain confidential and sensitive U.S. Government information. Please deliver it immediately only to the intended recipient(s) listed above. The Bureau of Customs and Border Protection has not approved the documents review, retransmission, dissemination or use by anyone other than the intended recipient(s).

Fax sent by : 2023441258

CBP OPR INV OPS

03-14-17 03:56p Pg:

Case 3:17-cv-01916 Document 1-1 Filed 04/06/17 Page 3 of 5

To (Name, Address, City, State, Zip Code)
Twitter, Inc.
c/o Trust & Safety - Legal Policy
1355 Market Street, Suite 900
San Francisco, CA 94103

DEPARTMENT OF HOMELAND SECURITY

#### **SUMMONS NOTICE**

to Appear and/or Produce Records 19 U.S.C. § 1509

Attached is a copy of a summons served by U.S. Immigration and Customs Enforcement (ICE) or U.S. Customs and Border Protection (CBP), both agencies within the Department of Homeland Security (DHS), to examine records or to request testimony relating to records of your business transactions or affairs which have been made or kept by the person named in Block 1 of the summons.

If you object to the examination of these records, you may stay (prevent) examination of the records until a summons enforcement proceeding is commenced in court. Compliance with the summons will be stayed if, not later than the day before the date indicated in Block 2 of the summons, you advise the person summoned (the person named in Block 1), in writing, not to comply with the summons, and you send a copy of that notice by registered or certified mail to the CBP Officer or ICE Special Agent who issued the summons at the address shown in Block 6 of the summons.

CBP or ICE may begin an action to enforce the summons in the appropriate United States District Court. In such cases, you will be notified and you will have the right to intervene and present your objections before the court. The court will decide whether the person summoned should be required to comply with the summons.

If the court issues an order to comply with the summons and the person summoned fails to comply, the court may punish such failure as a contempt of court. Other sanctions may be provided by law.

If you have any questions regarding this matter, please contact the CBP Officer or ICE Special Agent before whom the summoned person is required to appear. The CBP Officer's or ICE Special Agent's name and telephone number are given in Block 2 of the summons.

DHS Form 3115A (6/09)

Fax sent by : 2023441258 CBP OPR INV OPS 03-14-17 03:56p Pg: 3

Case 3:17-cv-01916 Document 1-1 Filed 04/06/17 Page 4 of 5

To (Name, Address, City, State, Zip Code)				
Twitter, Inc.	DEPARTMENT OF H	DEPARTMENT OF HOMELAND SECURITY		
c/o Trust & Safety - Legal Policy	<b>IMM</b> ONS			
1355 Market Street, Suite 900 San Francisco, CA 94103		to Appear and/or Produce Records 19 U.S.C. § 1509		
Summons Number 2017012	Case Number: 20:	1704511		
by the service of this subpoens upon you, YOU ARE HERE	BY SUMMONED AND REQ	UIRED TO:		
(A) APPEAR before the U.S. Customs and Bo Enforcement (ICE) Special Agent named in give information.	order Protection (CBP) Officer or in Block 2 at the place, date, and	U.S. Immigration and Customs time indicated to testify and		
(B) PRODUCE the records (including stateme before the CBP Officer or ICE Special Age	ents, declarations, and other doc ent named in Block 2 at the place	uments) indicated in Block 3 , date, and time indicated.		
four testimony and/or production of the indicated records is rescertain the correctness of entries, to determine the liability ensure compliance with the laws or regulations administered	for duties, taxes, fines, penalties	vestigation or inquiry to , or forfeitures, and/or to		
ailure to comply with this summons will render you liable to his summons as well as other sanctions.	proceedings in a U.S. District Co	ourt to emorce compliance with		
2. (A) CBP Officer or ICE Special Agent before whom you a	are required to appear	(B) Date 03/13/2017		
Name Adam Hoffman				
Title Special Agent				
Address 1300 Pennsylvania Ave. N.W. Room 8.3 Washington D.C. 20229		(C) Time 11:45 ⊠a.m.		
Telephone Number 1-202-344-3194				
<ol> <li>Records required to be produced for inspection</li> <li>All records regarding the twitter account @A login, phone numbers, mailing addresses, and</li> </ol>		er names, account		
You are requested not to disclose the existence of this sum Impede this investigation and thereby interfere with the enfo Issued under authority of section 509, Tariff Act of 1930, as amended by P	proement of federal law.	•		
Name of person authorized to serve this summons or any other CBP Officer or ICE Special Agent				
Special Agent Adam Hoffman	By Stephen F.	By Stephen P. Cararo		
		Signature)		
	6. Name, title, address, as person issuing this sum	nmons		
The state of the s	Name Stephen P.			
The state of the s	_	nt in Charge		
	Address 11606 City	Hall Promenade Miramer, FL 93025		
If you have any questions regarding this summons, contact the CBP Officer or ICE Special Agent Identified in Block 2.	Telephone Number (9			

Fax sent by : 2023441258 CBP OPR INV OPS 03-14-17 03:57p Pg: 4/4

Case 3:17-cv-01916 Document 1-1 Filed 04/06/17 Page 5 of 5

#### CERTIFICATE OF SERVICE AND ACKNOWLEDGMENT OF RECEIPT

l certif	y that I served the summons	on the front of this form as follows:	
		The state of the s	
П	I delivered a copy of the summons to the person to whom it was directed, as follows:	Address or Location	Date
_			
		,	Time
	- CONTRACTOR OF THE CONTRACTOR		
	(For corporations, pertnerships, and unincorporated associations which may be sued under a common name)	Address or Location	Date
$\times$		Twitter, Inc.	
		c/o Trust & Safety - Legal Policy	03/13/2017
	I delivered a copy of the	1355 Market Street, Suite 900	Time
	summons to an officer,	San Francisco, CA 94103	11:45
managing or	managing or general agent, or		⊠ a.m p.m.
	sont authorized to account		
,	agent authorized to accept service of process as follows:	Name of person to whom the summons was delivered  Faxing to (attn: Trust & Saf	ety - Legal Policy)
Signat	service of process as follows:		
Signat	service of process as follows:		
Title	service of process as follows:		ety - Legal Policy)
Title Spec	ial Agent	Faxing to (attn: Trust & Saf	ety - Legal Policy)
Title Speci	ial Agent	Faxing to (attn: Trust & Saf.	ety - Legal Policy)
Title Space B. AC	ial Agent  CKNOWLEDGMENT OF RE-	Faxing to (attn: Trust & Saf	ety - Legal Policy)
Title Speci	ial Agent  CKNOWLEDGMENT OF RE-	Faxing to (attn: Trust & Saf.	ety - Legal Policy)
Title Space B. AC	ial Agent  CKNOWLEDGMENT OF RE-	Faxing to (attn: Trust & Saf.	ety - Legal Policy)
Title Space B. AC	ial Agent  CKNOWLEDGMENT OF RE-	Faxing to (attn: Trust & Saf.	ety - Legal Policy)

## Case 3:17-cv-01916 Pocument 1-2 Filed 04/06/17 Page 1 of 2

The JS-CAND 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved in its original form by the Judicial Conference of the United States in September 1974, is required for the Clerk of Court to initiate the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

	t sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF				
I. (a) PLAINTIFFS			DEFENDANTS  ILS DEPARTMENT OF HOMET AND SECURITY-ILS CUSTOMS AND BORDER PROTECTION-IOHN F KELLY in his		
TWITTER, INC.  (b) County of Residence of First Listed Plaintiff San Francisco, CA  (EXCEPT IN U.S. PLAINTIFF CASES)		U.S. DEPARTMENT OF HOMELAND SECURITY; U.S. CUSTOMS AND BORDER PROTECTION; JOHN F. KELLY, in his official capacity as Secretary of Homeland Security; KEVIN K. MCALEENAN, in his official capacity as Acting Commissioner, U.S. Customs and Border Protection; STEPHENP: CARUSO, in his official capacity as Special Agent in Charge, U.S. Customs and Border Protection; and ADAM HOFFMAN, in his official capacity as Special Agent, U.S. Customs and Border Protection  County of Residence of First Listed Defendant Washington, D.C.  (IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED			
					(c) Attorneys (Firm Name, (see attachment)
	CTION (Place an "X" in One Box Only)	III. CITIZENSHIP OF PRI	NCIPAL PARTIES (Place	an "X" in One Box for Plaintiff and One Box for Defendant)	
1 US Government Plaintiff	3 Federal Question (U.S. Government Not a Party)	PTI		PTF DEF	
	(0.0. 0.0 / 0	Citizen of This State	1 Incorporated or Princ of Business In This S	tate 4 4	
US Government Defendant	4 Diversity (Indicate Citizenship of Parties in Item III)	Citizen of Another State  Citizen or Subject of a	of Business In Anoth	acipal Place 5 5 5 5 6 6 6 6	
N. NATION OF COLUM	Principle of the constitution of the cons	Foreign Country			
IV. NATURE OF SUIT	(Place an "X" in One Box Only) TORTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES	
110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment Of Veteran's Benefits 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise  REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment	PERSONAL INJURY  310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury 362 Personal Injury Product Liability 380 Other Personal Injury Medical Malpractice  CIVIL RIGHTS  PERSONAL INJURY Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Perso Injury Poduct 1370 Other Fraud 371 Truth in Lendi 380 Other Personal Property Dama Product Liability 440 Other Civil Rights 441 Voting 442 Employment 442 Employment	of Property 21 USC § 881  ty mal  LABOR  710 Fair Labor Standards Act 720 Labor/Management Relations 740 Railway Labor Act 751 Family and Medical Leave Act 790 Other Labor Litigation 791 Employee Retirement Income Security Act	### 422 Appeal 28 USC § 158 ### 423 Withdrawal ### 28 USC § 157  ### PROPERTY RIGHTS ### 820 Copyrights ### 830 Patent ### 840 Trademark  ### SOCIAL SECURITY ### 861 HIA (1395ff) ### 862 Black Lung (923) ### 863 DIWC/DIWW (405(g)) ### 864 SSID Title XVI ### 865 RSI (405(g))  ### FEDERAL TAX SUITS ### 870 Taxes (U S Plaintiff or Defendant) ### 871 IRS—Third Party	375 False Claims Act 376 Qui Tam (31 USC § 3729(a)) 400 State Reapportionment 410 Antitrust 430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations 480 Consumer Credit 490 Cable/Sat TV 850 Securities/Commodities/ Exchange 890 Other Statutory Actions 891 Agricultural Acts 893 Environmental Matters 895 Freedom of Information Act 896 Arbitration 899 Administrative Procedure Act/Review or Appeal of	
240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	443 Housing/ Accommodations  445 Amer w/Disabilities— Employment  446 Amer w/Disabilities— Other  448 Education  540 Mandamus & 0 550 Civil Rights 555 Prison Conditions of Confinement	Actions	26 USC § 7609	Agency Decision 950 Constitutionality of State Statutes	
	moved from 3 Remanded from Appellate Court 4	Reinstated or Reopened 5 Transferred Another Dis	trict Litigation-Trans	sfer S Multidistrict Litigation-Direct File	
VI. CAUSE OF ACTIO	Cite the U.S. Civil Statute under which you 28 U S C §§ 2201-2202; 5 U S C § 706  Brief description of cause: Summons exceeds scope of authority under 19 U S C		utes unless diversity):		
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, Fed. R. Civ. P.	N DEMAND \$	CHECK YES only JURY DEMAND	if demanded in complaint:	
VIII. RELATED CASE			DOCKET NEED TO THE		
IF ANY (See instruction IX. DIVISIONAL ASS	etions): JUDGE SIGNMENT (Civil Local Rule 3-2)		DOCKET NUMBER		
(Place an "X" in One Box On		ANCISCO/OAKLAND S	AN JOSE EUREKA	A-MCKINLEYVILLE	
DATE: 04/06/2017	SIGNATURE	OF ATTORNEY OF RECOR	RD: /s/ Mark D. Flanagar	i	

CBP FOIA000844

Print

#### CIVIL COVER SHEET

#### Attachment

Part I (c) Attorneys for Plaintiffs (Firm Name, Address, and Telephone Number)

Mark D. Flanagan (CA SBN 130303) WILMER CUTLER PICKERING HALE AND DORR LLP 950 Page Mill Road Palo Alto, California 94304 mark.flanagan@wilmerhale.com Telephone: (650) 858-6047

Seth P. Waxman (pro hac vice pending) WILMER CUTLER PICKERING HALE AND DORR LLP 1875 Pennsylvania Avenue, NW Washington, D.C. 20006 seth.waxman@wilmerhale.com Telephone: (202) 663-6800

Patrick J. Carome (*pro hac vice* pending)
WILMER CUTLER PICKERING
HALE AND DORR LLP
1875 Pennsylvania Avenue, NW
Washington, D.C. 20006
patrick.carome@wilmerhale.com
Telephone: (202) 663-6610

Ari Holtzblatt (*pro hac vice* pending) WILMER CUTLER PICKERING HALE AND DORR LLP 1875 Pennsylvania Avenue, NW Washington, D.C. 20006 ari.holtzblatt@wilmerhale.com Telephone: (202) 663-6964

From: Microsoft Outlook

To: (b) (6), (b) (7)(C)

Sent: Thursday, April 06, 2017 8:44 PM

Subject: Delivered: RE: Twitter v DHS et al (including (b) (6), (b) (7)

## Your message has been delivered to the following recipients:

#### (b) (6), (b) (7)(C)

Subject: RE: Twitter v DHS et al (including (b) (6), (b) (7)



88 i: Twittlen w 100 25 en all film for...

From: Microsoft Outlook

To: (b) (6), (b) (7)(C)

Sent: Thursday, April 06, 2017 8:44 PM

Subject: Delivered: RE: Twitter v DHS et al (including (b) (6), (b) (7)

## Your message has been delivered to the following recipients:

#### (b) (6), (b) (7)(C)

Subject: RE: Twitter v DHS et al (including (b) (6), (b) (7)



88 i: Twittlen w 100 25 en all film for...

From:

(b) (6), (b) (7)(C)

Sent: To:

Thursday, April 06, 2017 3:51 PM (b) (6) CBP Media Relations

Cc:

Media Inquiry

Subject:

RE: San Jose Mercury News query

As a matter of policy, we do not comment on pending litigation.

Thanks.

## (b) (6), (b) (7)(C)

From:

(b)(6)

Sent: Thursday, April 06, 2017 4:48 PM

To: CBP Media Relations

(b) (6), (b) (7)(C)

Subject: San Jose Mercury News query

Hi, I'm (b) (6), (b) (7)(C) tech reporter for the Mercury News in Silicon Valley. I'm writing a story about Twitter suing the agency over unmasking the people behind the @ALT USCIS account. Could you send a statement? Thanks.

Sincerely

(b) (6), (b) (7)(C)

Business Reporter | Editorial



The Mercury News EAST BAY TIMES Illarin Independent Journal

From: (b) (6)

**Sent:** Monday, April 10, 2017 4:06 PM

To: (b) (6), (b) (7)(C)
Cc: CBP Media Relations

**Subject:** Re: Law360 inquiry on CBP summons sent to Twitter

Noted -- thanks for your response.

On Mon, Apr 10, 2017 at 4:55 PM, (b) (6), (b) (7)(C) wrote: CBP declines to comment.

#### (b) (6), (b) (7)(C)

Director, Media Division Office of Public Affairs

U.S. Customs and Border Protection

From: (b) (6)

Sent: Monday, April 10, 2017 7:22:30 PM

To: CBP Media Relations

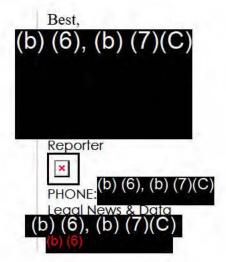
Subject: Law360 inquiry on CBP summons sent to Twitter

Hi CBP press staff,

My name is (b) (6) and I'm a reporter with Law360. I'm writing a follow-up story on the Twitter lawsuit over the CBP summons seeking information about the Twitter account "@ALT\_USCIS," and I have a few questions for the agency.

- 1) Who requested that the CBP summons to be sent to Twitter? Was this action taken independently by agents or were they directed to send the summons to Twitter by supervisors at CBP or DHS, or officials within the Trump administration?
- 2) What was the motivation for sending the CBP summons?
- 3) Is (b) (6), (b) (7)(C) still employed with CBP at Lukeville Port of Entry, and is (b) (6), (b) (7)(C) still employed as a CBP Special Agent in Charge in Miramar, Florida?
- 4) If (b) (6), (b) (7)(C) acted independently, has either of the agents faced any disciplinary action for sending the summons to Twitter?
- 5) Is CBP undertaking any officer training, or instituting any safeguards, about the appropriate use of summonses when it comes to social media accounts?

Thanks very much! If you're able to provide a response by my deadline at 12pm ET tomorrow (4/11/2017), that would be much appreciated.





From:

Sent:

To:

Subject:

Attachments:

(b) (6), (b) (7)(C)

Thursday, April 06, 2017 9:47 PM (b) (6), (b) (7)(C)

Twitter lawsuit against Steve AltTwitterSty040617.pdf

Read this!!!

(b) (6), (b) (7)(C)